



"Generating a self-bill used to be a monthly struggle with many moving parts. Now, AdminaHealth automatically gathers all the necessary data and creates the bill for us. This gives me strong confidence in the accuracy of the billing data and ensures we're sending the correct amounts."

Jessica Pham, Senior Benefits Administrator, Dayforce



Strategic Partner



AdminaHealth

www.AdminaHealth.com

Greenwich, CT

A Proven Integration

AdminaHealth is a **Strategic Software Partner** with a Benefits Billing and Reconciliation verified integration to Dayforce, helping organizations streamline and simplify benefits billing.

By leveraging the integration, Dayforce customers can improve accuracy, reduce administrative effort, and bring greater transparency to the monthly benefits billing process.

Dayforce + AdminaHealth

From Manual Self-Billing to Verified Accuracy and Real Savings

Dayforce uses Dayforce Benefits to administer U.S. employee benefits for approximately 2,400 employees. The benefits team manages multiple carrier relationships, a mix of billing models, and monthly processes that must be accurate, repeatable, and audit-ready. To simplify self-billing and strengthen confidence in benefits spend, Dayforce implemented the AdminaHealth Benefits Billing and Reconciliation verified integration within Dayforce Benefits.

The Challenge

Self-Billing Required Heavy Manual Work & Created Financial Risk

Before AdminaHealth, Dayforce’s self-billing process required time-consuming manual effort each month that left room for missed changes, terminations, and enrollment shifts—especially during annual enrollment periods:

- Pulling enrollment reports from Dayforce Benefits
- Pulling separate COBRA reports from the COBRA administrator
- Using spreadsheets, pivot tables, and custom templates to calculate bills
- Creating support documentation for carriers

The AdminaHealth Solution

Verified Integration for Self-Billing Inside Dayforce Benefits

With AdminaHealth, the Dayforce benefits team now generates self-bills using an automated workflow:

- AdminaHealth uses **Dayforce Benefits enrollment data** to drive billing accuracy
- The system compares prior-month and current-month data to identify changes
- The team uploads required COBRA data and generates bills and reports
- Bills and change reports are generated and exported in minutes

The result is a simpler monthly process, fewer manual steps, and stronger confidence in what Dayforce is paying.

Extend the Value of the Dayforce Platform

Efficiency, Accuracy, and Confidence with AdminaHealth

Faster Self-Bill Creation

Self-bills that once required manual preparation can now be generated with the click of a button.

Improved Billing Accuracy

Automated comparisons between enrollment periods help ensure the correct employees and dependents are included in the bill.

Reduced Administrative Burden

Benefits team spend less time gathering data and investigating discrepancies.

Greater Confidence in the Numbers

Automated reporting provides clear visibility into changes and billing calculations.

Results

Time Savings, Confidence, & Verified Savings

Since implementing the AdminaHealth integration, the Dayforce benefits team has significantly simplified the monthly billing process. Key improvements include:

1) A faster, repeatable monthly process

Dayforce no longer needs to run multiple reports, build pivot tables, and maintain complex spreadsheets to create self-bills.

2) Higher confidence in benefits spend

AdminaHealth strengthens billing accuracy by relying on Dayforce Benefits data and producing clear monthly reporting that supports carrier payments.

3) Real dollars recovered

During implementation and cleanup of a voluntary plan billing process, Dayforce identified enrollment and termination discrepancies that had persisted across plan years. After reconciliation and correction, the carrier issued a credit of approximately:

~\$30,000–\$35,000 returned to Dayforce

(credited against a monthly bill that was typically ~\$40,000+)

This outcome reinforced the value of having a consistent, controlled billing process—especially following annual enrollment.

“We found thousands of dollars left on the table... people who were no longer here were still in the system... and people who didn’t enroll during annual enrollment were still showing as covered. We were very grateful that we found all that.”

— Jessica Pham, Senior Benefits Administrator, Dayforce